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2 **AMENDMENTS TO THE CLAIMS**
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4 Claims 1-31 are pending. Claim 1 is amended to correct a minor
5 grammatical error (i.e., add the article “[a]” before the noun “[m]ethod). No
6 claims are cancelled or added.

7 The following listing of claims replaces all prior versions, and listings of
8 claims in the application.

9
10 **Listing of Claims:**

11 1. (Currently amended) A method Method for providing context-
12 sensitive help from a first computer to a second computer for a Web-based user
13 interface (UI) of the first computer, the method comprising:

14 receiving a request for context sensitive help at the first computer from the
15 second computer, the request corresponding to a first Web page of a Web-based
16 UI of the first computer;

17 responsive to receiving the request, the first computer:

18 determining a set of context sensitive information that corresponds to the
19 first Web page;

20 generating a second Web page comprising the context sensitive
21 information; and

22 providing the second Web page to the second computer for presentation.

23
24 2. (Original) A method as recited in claim 1, wherein the first computer
25 is a server appliance.

1
2 3. (Original) A method as recited in claim 1, wherein generating the
3 second Web page further comprises:

4 generating the second Web page in a format that is compatible with a
5 platform of the second computer, the platform comprising a hardware platform, an
6 operating system platform, a Web browser type indication, a software version
7 indication, a preferred language indication, an intended use of the second
8 computer, and/or predetermined preferences of a user.

9
10 4. (Original) A method as recited in claim 1, before receiving the
11 request, further comprising:

12 communicating, by the first computer, a Web-based UI to the second
13 computer, the first computer being operatively coupled over a network to the
14 second computer, the Web-based UI comprising a first Web page corresponding to
15 one or more predetermined functions of the first computer.

16
17 5. (Original) A method as recited in claim 1, further comprising:

18 responsive to determining the context sensitive help information, retrieving
19 the context sensitive help information from one or more help files.

20
21 6. (Original) A method as recited in claim 1, before receiving the
22 request, further comprising:

23 communicating, by the first computer, a Web-based UI to the second
24 computer, the first computer being operatively coupled over a network to the
25 second computer, the Web-based UI comprising a first Web page corresponding to

1 one or more predetermined functions of the first computer, the first Web page
2 comprising a unique ID and a persistent help object that is mapped to a URL of the
3 first computer, the URL comprising the unique ID; and

4 wherein determining the context sensitive help information is based on the
5 unique ID.

6
7 7. (Original) A method as recited in claim 6:

8 wherein the URL further comprises a reference to one or more computer
9 programs on the first computer; and

10 wherein the operations of determining the context-sensitive help and
11 retrieving the context sensitive help are performed by the one or more computer
12 programs that use a server-side scripting interface.

13
14 8. (Original) A method as recited in claim 6:

15 wherein the URL further comprises a reference to one or more computer
16 programs on the first computer; and

17 wherein the operations of determining the context sensitive help and
18 retrieving the context sensitive help are performed by the one or more computer
19 programs using a server-side scripting interface that generates dynamic content.

20
21 9. (Original) A computer readable medium comprising computer-
22 executable instructions for performing a method as recited in claim 1.

23
24 10. (Original) A computer-readable storage medium comprising one or
25 more program modules for providing context-sensitive help for a Web-based user

1 interface (UI) of a first computer to a second computer, wherein the one or more
2 program modules comprise computer-executable instructions for:

3 receiving a request for a set of context sensitive help corresponding to a
4 Web-based UI of the first computer, the request being received at the first
5 computer, the Web-based UI corresponding to one or more functions of the first
6 computer, the Web-based UI being presented on the second computer, the first
7 computer being operatively coupled to the second computer over a network; and

8 responsive to receiving the request, the first computer:

9 generating a second Web page comprising the context-sensitive help; and

10 communicating the second Web page to the second computer for
11 presentation.

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13 11. (Original) A computer readable storage medium as recited in claim
14 10, wherein the first computer is a server appliance.

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16 12. (Original) A computer-readable storage medium as recited in claim
17 10, wherein generating the second Web page further comprises instructions for:

18 generating the second Web page to be compatible with a platform of the
19 second computer, the platform being comprising an operating system platform, a
20 Web browser platform, a preferred language, an intended use of the second
21 computer, and/or predetermined preferences of a user.

22
23 13. (Original) A computer-readable storage medium as recited in claim
24 10, wherein the computer-executable instructions further comprise instructions
25 for:

1 communicating, by the first computer, the Web-based UI to the second
2 computer, the first Web-based UI comprising a persistent object mapped to a set of
3 context-sensitive help that corresponds to the one or more functions.

4

5 14. (Original) A computer-readable storage medium as recited in claim
6 10, wherein the computer-executable instructions for generating the second Web
7 page further comprise instructions for retrieving the context sensitive help from
8 one or more help files.

9

10 15. (Original) A computer-readable storage medium as recited in claim
11 10, wherein the computer-executable instructions further comprise instructions
12 for:

13 communicating, by the first computer, the first Web-based UI to the second
14 computer, the first Web-based UI comprising a persistent object mapped a set of
15 parameters comprising a set of context-sensitive help corresponding to the one or
16 more functions, a URL of the first computer, and a unique ID corresponding to the
17 first Web-based UI; and

18 wherein the computer-executable instructions for receiving the request
19 further comprise instructions for:

20 receiving the request at the URL, the request comprising the unique ID; and

21 wherein the computer-executable instructions for generating the second
22 Web page further comprise instructions for:

23 identifying the context sensitive help based on the unique ID.

1 16. (Original) A computer-readable storage medium as recited in claim
2 10, wherein the first Web page further comprises a reference to one or more
3 computer programs on the first computer; and wherein the computer-executable
4 instructions for generating the second Web page further comprises instructions for:

5 generating the second Web page with a server-side scripting interface for
6 generating dynamic content that is identified by the one or more computer
7 programs .

8 17. (Original) A computer-readable storage medium as recited in claim
9 10, wherein the first Web page further comprises a reference to one or more
10 computer programs on the first computer; and wherein the computer-executable
11 instructions for generating the second Web page further comprises instructions for:

12 generating the second Web page with a server-side scripting interface for
13 generating dynamic content that is identified by the one or more computer
14 programs.

15 18. (Original) A computer comprising a processor that is operatively
16 coupled to one or more computer-readable storage media as recited in claim 10,
17 the processor being configured to execute the computer program instructions.

18 19. (Original) A system for providing context-sensitive help for a Web-
19 based user interface (UI), the system comprising:

20 a memory comprising a set of computer-executable instructions; and
21 a processor coupled to the memory, the processor being configured to
22 execute the computer executable instructions for:

1 communicating the Web based UI to a different system for
2 presentation;

3 responsive to receiving a request for context sensitive help,
4 determining a set of context-sensitive help that corresponds to the Web-based UI;
5 and

6 communicating the context-sensitive help to the different system for
7 presentation.

8

9 20. (Original) A system as recited in claim 19, wherein the Web-based
10 UI further comprises a persistent help object that is programmed, responsive to
11 user selection, to communicate a context-sensitive help request message to the
12 system.

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14 21. (Original) A system as recited in claim 19, wherein the Web-based
15 UI further comprises a persistent help object that is programmed to send, upon
16 selection, a context-sensitive help request message to a URL that identifies the
17 system.

18

19 22. (Original) A system as recited in claim 19, wherein the Web-based
20 UI further comprises a persistent help object that is programmed, responsive to
21 user selection, to communicate a context-sensitive help request message to the
22 system, the context-sensitive help request message comprising a unique ID
23 corresponding to the Web-based UI, and wherein the computer-executable
24 instructions for determining further comprise instructions for:

25 identifying the context-sensitive help based on the unique ID.

2 23. (Original) A system as recited in claim 19, wherein the computer-
3 executable instructions for determining further comprise a server-side scripting
4 interface for returning dynamic content to the system and wherein the context-
5 sensitive help is dynamic content.

6
7 24. (Original) A system as recited in claim 23, wherein the server-side
8 scripting interface is selected from a set of scripting interfaces comprising a
9 Common Gateway Interface and/or an Internet Server Application Program
10 Interface.

11
12 25. (Original) A system as recited in claim 19, wherein the computer-
13 executable instructions further comprise instructions for:

14 encapsulating the context sensitive help into a Web page that is compatible
15 with a platform of the computer selected from a combination of platforms
16 comprising an operating system, a Web browser, and/or a language; and

17 wherein the computer-executable instructions for communicating further
18 comprise instructions for:

19 communicating the context sensitive help embedded in the Web page.

20
21 26. (Original) A user interface embodied in a computer-readable storage
22 medium for providing context-sensitive help for a remote user interface (UI), the
23 user interface comprising:

24 a first area for displaying, on a first device, a remote UI that corresponds to
25 a second device; and

1 a second area within the first area for providing a context-sensitive help
2 control for accessing a set of context sensitive help that corresponds to the remote
3 user interface.

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5 27. (Original) A user interface as recited in claim 26, wherein the
6 context-sensitive help control is a representation of a question mark.

7

8 28. (Original) A user interface as recited in claim 26, wherein the
9 context-sensitive help control is mapped to a URL that comprises a unique ID that
10 corresponds to a particular Web page of the Web-based UI, the unique ID
11 referencing the context-sensitive help.

12

13 29. (Original) A user interface as recited in claim 26, wherein the
14 context-sensitive help control is mapped to a URL comprising a reference to a
15 computer program module and one or more parameters for the computer program
16 module, the one or more parameters being a combination of parameters
17 comprising a unique ID corresponding to the Web-based UI, an operating system,
18 a Web browser, a software version indication, and/or a language, the computer
19 program module and the one or more parameters being used by the second device
20 to identify, retrieve, and/or modify the context-sensitive help.

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22 30. (Original) A user interface as recited in claim 26, wherein the second
23 device is a server appliance.

A/

1 31. (Original) A computer comprising a processor that is operatively
2 coupled to a memory comprising computer-executable instructions for displaying
3 a user interface as recited in claim 26.

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